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To: Provider Network
From: IEHP – Provider Relations
Date: November 6, 2025
Subject: **ACTION REQUIRED: Contractual Updates Due by December 14**

We are issuing amendments or agreements to align with recent regulatory changes. If eligible, these updates will impact your current agreement and are being communicated in advance to support timely implementation and compliance.

Depending on your contractual relationship with IEHP, you should have received one or more amendments or an agreement by **certified mail** to the address by September 15.

The documents included one or more of the items listed below, accompanied by a cover letter outlining the items that require your signature and return. The cover letter will specify relevant deadlines and provide contact information should you have any questions.

A. Provider Incentive Regulations

IEHP is implementing new standards that will impact your eligibility to participate in its Provider Incentive Programs (e.g., Pay for Performance – P4P) beginning in 2026.

This amendment outlines program-specific information and requirements to ensure transparency and alignment with the requirements set by the Centers for Medicare and Medicaid Services (CMS).



Please note that if the signed amendment or agreement is not received by IEHP by December 15, 2025, you will not be eligible to participate in all IEHP 2026 Provider Incentive Programs (e.g., P4P). No exceptions will be made.

B. Regulatory Update/Targeted Rate Increase (TRI) Clarification

IEHP is required to send a unilateral amendment outlining two regulatory changes to your agreement, along with new TRI payment clarification language. Please review the changes specified in the amendment and ensure your compliance with the new requirements. This amendment does not require a return signature.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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